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# **Privacy Policy**

(This policy has been framed in accordance with the provisions of "The Information Technology Act, 2000, and the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011)

Adoption Date	Approved & Issued By
07.01.2025	Adopted & Approved By: Board of Directors Issued by: IT Dept

#### **Preamble**

The right to privacy is fundamental for protecting personal data and ensuring informational privacy. To create a fair and thriving digital economy, it's essential to foster a culture that respects privacy while promoting innovation, empowerment, and progress.

**Gupta H.C. Overseas (I) Private Limited** (hereinafter referred to as "Company", "We", "Us", "Our") has formulated and adopted "Privacy Policy" (hereinafter referred to as "Policy") to comply with the statutory requirements of the Information Technology Act, 2000, and the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011.

Our Company, and its Subsidiary, including the website "www.guptaoverseas.com", respect your privacy. This Policy outlines how we collect, receive, store, manage, and safeguard your information. We are dedicated to protecting your privacy and personal data. This Policy provides details on our privacy practices and the measures we take to protect your personal information.

#### **Scope**

This privacy statement applies to our website visitors who may visit our website to enquire about the products that we offer and make enquiries through this website. This privacy statement complies with the extant Indian IT Act 2000 and the IT Rules 2011.

#### **Objective**

Through this document, we wish to make you:

- Feel at ease while using our websites;
- Feel confident while sharing information with us;
- Be aware that you may contact us with your questions or concerns about privacy on this website;
- Be aware that by using our websites you are voluntarily and unconditionally agreeing to the collection of certain data.

#### Information we collect

We collect your information directly from you through our website. By providing your information, you agree and acknowledge that it will be collected and processed for the purposes outlined below, and you consent to its collection.

We do not rent, sell or share your personal information and we will not disclose any of your personally identifiable information to any other third parties unless:

- Required by special circumstances such as meeting the Statutory compliance, court orders, requests/order from legal authorities or law enforcement agencies requiring such disclosure;
- To help investigate, prevent or take actions regarding unlawful and illegal activities, suspected fraud, potential threat to the safety or security of any person, or to defend against legal claims;

We collect the details provided by you on registration. We do not access or store your Payment Card details (i.e. credit/debit card number, expiration date, CVV etc.)/bank account details/UPI details etc.

Personal information collected	From whom	Why is this collected?
Name and Email address	Online visitors who register themselves through our website	For identification of the Visitor

#### How long we will keep your personal Data?

We will retain your personal information at the discretion of the management. When there is no ongoing legitimate business need, we will either delete or anonymize it to ensure your privacy is protected.

## **Security of Personal Data**

We have implemented appropriate technical and organizational security measures designed to protect the security of any personal information we process. However, please also remember that we cannot guarantee that the internet itself is 100% secure. Although we will do our best to protect your personal information.

All information gathered is securely stored within the controlled database. The database is stored on servers secured behind a firewall; access to the servers is password-protected and is strictly limited. However, as effective as our security measures are, no security system is impenetrable.

## **Grievance Officer**

For any grievances that you may have about our data privacy and / or queries that you may have about our web privacy statement, please write to our grievance officer.

Please mention your name and a clear explanation of your grievance/query for us to serve you better within the stipulated timeline of 30 calendar days.

In accordance with Information Technology Act 2000 and the rules made there under, the name and contact details of the Grievance Officer are provided below:

Rishi Gupta +91 562 4017902 10:00 AM to 6:00 PM (IST), Mon. to Sat.

#### Our cookie policy and usage

We are not using Cookie in our website.

# **Policy updates**

We reserve the right to change or update this policy. Such changes shall be effective immediately upon posting to this website.

#### **Amendments**

The privacy policy statement is liable to be periodically reviewed. Whenever we revise and modify the policy, the same will be updated online. We request you to visit our privacy policy statement frequently for any updates.